

ODYSSEY COLLECTION

ODYSSEY SEATING	ODY 2 - 3
ODYSSEY REPLACEMENT COMPONENTS/COVERS	ODY 3 - 4
ODYSSEY TABLES	ODY 5



ODYSSEY COLLECTION | CHAIRS



CERTIFIED
CLEAN AIR GOLD



COMPONENT-BASED
CONSTRUCTION



1200LB STATIC
CAPACITY







800LB DROP
CAPACITY

ODYSSEY CHAIRS - ALL-SIDES CLEAN-OUT SEAT | WALL SAVER DESIGN

POWDER COATED METAL

FIELD-REPLACEABLE COVERS WITH INTEGRA'S HOOK & CLIP UPHOLSTERY SYSTEM

	MODEL	YARDS	COM	M	COL				S	T	U	W/WL
					O	P	R					
CHAIR - 19.5" SW W: 23.75 D: 24 H: 33.25 SW: 19.5 SD: 18.5 SH: 18.5 BH: 14.75 AH: 25.75	 ODY20-1	1.75	1456	1521	1600	1671	1748	1824	1901	1976	2090	
CHAIR - 23.5" SW W: 27.75 D: 24.75 SW: 23.5 SD: 19	 ODY24-1	1.75	1481	1546	1625	1696	1773	1849	1926	2001	2115	
CHAIR - 29.5" SW W: 33.75 D: 24.75 SW: 29.5 SD: 19	 ODY30-1	2.5	1750	1843	1955	2058	2168	2275	2385	2493	2655	
ORTHO HEIGHT CHAIR - 23.5" SW W: 28 D: 27.25 H: 38.75 SW: 23.5 SD: 19 SH: 24 BH: 14.75 AH: 31	 ODY24OR-1	1.75	1718	1783	1862	1933	2010	2086	2163	2238	2352	



ODYSSEY | SEAMLESS SOLID SURFACE WRAPAROUND ARM CAPS WITH INTEGRATED HANDLE

SEAMLESS SOLID SURFACE WRAPAROUND ARM CAPS WITH INTEGRATED HANDLE



MODEL	GRADE	A	B	C	D
ACOY(S1-12)	Stocked Solid Surface - 19.5", 23.5"sw	NC	63 LIST	105 LIST	162 LIST
	Stocked Solid Surface - 29.5"sw	NC	79 LIST	132 LIST	203 LIST
	Non-stocked (per color, per order)	ADD	410 NET	450 NET	520 NET

ODYSSEY CHAIRS ARMLESS

	MODEL	YARDS	COM	M	COL				S	T	U	W/WL
					O	P	R					
ARMLESS CHAIR - 19.5" SW W: 19.75 D: 24 H: 33.25 SW: 19.5 SD: 18.5 SH: 18.5 BH: 14.75	 ODY20AL-1	1.75	1281	1346	1425	1496	1573	1649	1726	1801	1915	
ARMLESS CHAIR - 23.5" SW W: 23.75 D: 24.75 H: 33.25 SW: 23.5 SD: 19 SH: 18.5 BH: 14.75	 ODY24AL-1	1.75	1302	1367	1446	1517	1594	1670	1747	1822	1936	

ODYSSEY | SOLID SURFACE HANDLE CAP

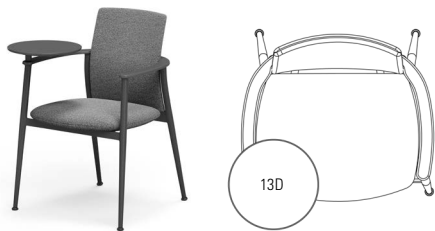
SOLID SURFACE HANDLE CAP



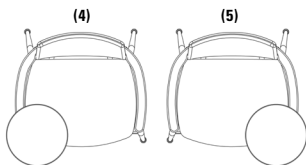
MODEL	GRADE	A	B	C	D
ACOY(S1-12)	Stocked Solid Surface - 19.5", 23.5"sw	NC	NC	16 LIST	39 LIST
	Non-stocked (per color, per order)	ADD	410 NET	450 NET	520 NET



13" ROUND SOLID SURFACE TABLET OPTION



CHOOSE POSITION



(4) - Tablet on right as seated

(5) - Tablet on left as seated

MODEL	GRADE		A	B	C	D
ST4-OY(4/5)	Stocked		659 LIST	686 LIST	723 LIST	786 LIST
	Non-stocked (per color, per order)	ADD	410 NET	450 NET	490 NET	520 NET

PRODUCT OPTIONS

MOISTURE BARRIER \$51 List / Yard; Note: Moisture Barrier may telegraph through thinner textiles.
FIRE WALL / CA T.B. 133 \$82 List / Yard
TAMPER-RESISTANT FASTENERS \$60 List / Chair

ODYSSEY REPLACEMENT BACK ONLY

FIELD-REPLACEABLE COVERS WITH INTEGRA'S HOOK & CLIP UPHOLSTERY SYSTEM

MODEL	SW	YARDS	COM	M	COL							
					O	P	R	S	T	U	W/WL	
ODYSB20	19.5	1	263	300	345	386	430	473	517	560	625	
Cover Only	19.5	1	100	137	182	223	267	310	354	397	462	
ODYSB24	23.5	1	268	305	350	391	435	478	522	565	630	
Cover Only	23.5	1	100	137	182	223	267	310	354	397	462	
ODYSB30	29.5	1.5	315	371	438	500	566	630	696	761	858	
Cover Only	29.5	1.5	150	206	273	335	401	465	531	596	693	

ODYSSEY REPLACEMENT SEAT ONLY

FIELD-REPLACEABLE COVERS WITH INTEGRA'S HOOK & CLIP UPHOLSTERY SYSTEM

MODEL	SW	YARDS	COM	M	COL							
					O	P	R	S	T	U	W/WL	
ODYS20	19.5	0.75	265	293	327	357	390	423	456	488	537	
Cover Only	19.5	0.75	75	103	137	167	200	233	266	298	347	
ODYS24	23.5	0.75	272	300	334	364	397	430	463	495	544	
Cover Only	23.5	0.75	75	103	137	167	200	233	266	298	347	
ODYS30	29.5	1	325	362	407	448	492	535	579	622	687	
Cover Only	29.5	1	100	137	182	223	267	310	354	397	462	



ODYSSEY | ARM CAP REPLACEMENTS

SEAMLESS SOLID SURFACE WRAPAROUND ARM CAPS WITH INTEGRATED HANDLE



MODEL	GRADE		A	B	C	D
ACOY1	Stocked Solid Surface - 19.5" sw		186	249	291	348
ACOY2	Stocked Solid Surface - 23.5" sw		186	249	291	348
ACOY3	Stocked Solid Surface - 29.5" sw		207	286	339	410
	Non-stocked (per color, per order)	ADD	410 NET	450 NET	490 NET	520 NET

SOLID SURFACE HANDLE CAP



MODEL	GRADE		A	B	C	D
ACOYB1	Stocked Solid Surface - 19.5" sw		107	107	123	146
ACOYB2	Stocked Solid Surface - 23.5" sw		107	107	123	146
	Non-stocked (per color, per order)	ADD	410 NET	450 NET	490 NET	520 NET



ODYSSEY COLLECTION | TABLES







CERTIFIED
CLEAN AIR GOLD

COMPONENT-BASED
CONSTRUCTION

METAL LEGS WITH SOLID SURFACE TOPS

POWDER COATED STEEL

		MODEL	GRADE	A	B	C	D
16 ROUND x 21H DIA: 16 H: 21		ODYT-1621	Stocked .5"-thick Solid Surface	745	745	885	982
			Non-stocked (per color, per order)	ADD 410 NET	450 NET	490 NET	520 NET
16 ROUND x 27H DIA: 16 H: 27		ODYT-1627	Stocked .5"-thick Solid Surface	760	760	900	997
			Non-stocked (per color, per order)	ADD 410 NET	450 NET	490 NET	520 NET
21 ROUND x 21H DIA: 21 H: 21		ODYT-2121	Stocked .5"-thick Solid Surface	926	926	1208	1402
			Non-stocked (per color, per order)	ADD 410 NET	450 NET	490 NET	520 NET
21 ROUND x 27H DIA: 21 H: 27		ODYT-2127	Stocked .5"-thick Solid Surface	941	941	1223	1417
			Non-stocked (per color, per order)	ADD 410 NET	450 NET	490 NET	520 NET



INTEGRA | STOCKED FINISHES

SOLID SURFACE | STOCKED OPTIONS

INTEGRASEATING.COM/FINISHES

GRADE

A	LG HI-MACS	Arctic White, Almond Pearl, Steel Gray
B	LG HI-MACS	Pebble Pearl, Desert Sand, Allspice Quartz, Armadillo
C	LG HI-MACS	Andromeda, Gray, Black
D	CORIAN	Weathered Concrete, Deep Sable, Deep Titanium

METAL FINISH | STANDARD OPTIONS

POWDER COAT	Glacier	CX	Bronze	ZX	BRUSHED CHROME	BC
	Chalk	HX	Bark	KX	BRUSHED ALUMINUM	BA
	Cement	MX	Slate	SX		
	Silver	VX	Onyx	BX		
	Fossil	FX				

NOTE: See each series for available standards.

WOOD FINISH | STANDARD OPTIONS

HARD MAPLE

INSPIRED COLORS	Sugar	Pewter Mist	ORIGINAL COLORS	Vanilla	Saffron
	Sea Salt	Poppy Seed		Ginger	Chili
	Almond	Hazelnut		Cinnamon	Clove
	Jasmine	Mocha		Nutmeg	Pepper

NOTE: Custom Wood Finishes are available at a one-time upcharge of \$300 Net per color. Contact your customer service representative for more details.

STOCKED LAMINATE OPTIONS FOR WOOD FINISHES

INSPIRED WOOD FINISH	HPL MANUFACTURER	NAME/PATTERN	ID#	ORIGINAL WOOD FINISH	HPL MANUFACTURER	NAME/PATTERN	ID#
Sugar	Wilsonart	Phantom Pearl	8211K-28	Vanilla	Pionite	Hardrock Maple	WM791-S
Sea Salt (opt. 1)	Wilsonart	Asian Sand	7952K-18	Ginger	Pionite	Millwork Cherry	WC431-PV
Sea Salt (opt. 2)	Wilsonart	Wallaby	D439-60	Cinnamon	Nevamar	Blossom Cherry	WC5581N
Almond	Wilsonart	Raw Chestnut	7975K-12	Nutmeg	Wilsonart	Cherrywood	11062K-07
Jasmine	Nevamar	Beige Renaissance	WM8258-T	Saffron	Wilsonart	Judicial Walnut	11065K-07
Pewter Mist	Nevamar	Luminary Teak	WT0005T	Chili	Wilsonart	Empire Mahogany	7122K-07
Poppy Seed (opt. 1)	Formica	Silver Riftwood	6413-NG	Clove	Wilsonart	Cafelle	7933K-07
Poppy Seed (opt. 2)	Pionite	Absolute Acajou	WY160-SD	Clove (alt)	Wilsonart	Cocobala	7942K-07
Poppy Seed (opt. 3)	Wilsonart	Phantom Cocoa	8213K-28	Pepper	Wilsonart	Black	1595K-07
Poppy Seed (opt. 4)	Wilsonart	Skyline Walnut	7964K-12				
Hazelnut (opt. 1)	Wilsonart	Studio Teak	7960K-18				
Hazelnut (opt. 2)	Pionite	Pralines & Cream	WW160-SD				
Mocha (opt. 1)	Wilsonart	Hampton Walnut	7959K-78				
Mocha (opt. 2)	Formica	Cocoa Maple	7739-58				
Mocha (opt. 3)	Pionite	Gunstock Savoy Walnut	WW971-SD				

NOTE: Non-Stocked Laminate selections incur a \$50 Net charge per color, per order.



ORDERING & SPECIFICATIONS

HOW TO USE THIS PRICE LIST

Each series or collection has the available options within that series. Available options may include: legs/bases, arm caps, seats, tablets, power, and other product options. Please see each series for the available options, details, and pricing.

Integra's PDF price list has links from the Table of Contents to each section for easier movement through the document. Also, at the top of each page is an icon that will take you back to the Table of Contents page.

And of course, our exceptional Customer Service Team is happy to help you with quotes, product questions and anything else you need to work with Integra products!

GENERAL ORDERING INFORMATION

Direct all orders to: **INTEGRA, INC.**
PO BOX M
807 Wisconsin Street
Walworth, WI 53184
(800) 235-0234 (262) 275-2161 (262) 275-3614 FAX
orderentry@integraseating.com

When placing an order, please be sure to include ALL of the following:

- Your Company Name, Address, Telephone, Fax and Email Address
- Contact Person for Order and Email Address
- Purchase Order Number, Bill To Address, Ship to Address, Order Date
- Integra Quote Number, if Integra provided a Quote
- Quantity
- Product Code/Number
- Product Description
- Selected Options
- Fabric: Pattern and Color
- Wood Species
- Wood Finish
- Line Drawings for System Orders
- Requested Ship Date
- Any Special Instructions

ORDERS & ORDER CONFIRMATION:

Orders may be received via fax, mail or emailed to orderentry@integraseating.com. Acknowledgments will be emailed. Changes in the ship to address after order entry will incur additional charges.

CHANGE ORDERS AND CANCELLATIONS:

Written changes on orders or cancellations of orders will only be accepted within 48 hours after receipt of order.

PRICES:

Published prices are List F.O.B. destination on shipments over \$7,500 List and within the Contiguous U.S. Shipments under \$7,500 List will incur a \$300 NET freight charge. Integra prefers to ship furniture set-up at the factory and blanket-wrapped. In certain instances, furniture will be packaged in cartons and shipped; cartoning charges may apply.

Prices do not include:

- storage or insurance charges
- sales or other taxes
- multiple deliveries, uncartoning, assembly, or installation

TERMS OF PAYMENT:

Orders require prepayment upon placement of original order, balance required prior to shipment. Terms for accredited customers are NET 30. Integra may request advance payment at any time. A service charge for any special handling may be assessed. A service charge of 1.5% per month will be assessed on unpaid balance of all past due accounts.

RETURNS:

No returns of furniture will be accepted without our written consent and shipping instructions. Special order items are not subject to return.

DESIGN AND SPECIFICATIONS

Integra reserves the right to alter product design for purposes at our discretion including: construction and material improvements, pricing or dimension corrections, and other purposes without notification. All dimensions shown are approximate. If critical specifications are required, please consult the factory.

GENERAL PRODUCT SPECIFICATIONS:

Integra's products listed in this contract price list include these features:

- High Resilience Foam in All Seat Units
- No-spring Dymetrol Suspension System in all seating that uses a suspension system
- 16 Gauge Steel Tubular Inner Structure and Assembly Patented to Integra
- All Integra chairs and seating units have a 1000 lbs dynamic load capacity and a 2000 lbs static load capacity.
- Product specifications for all product lines are available upon request

CUSTOM PRODUCT DESIGN & ENGINEERING:

Integra tries to accommodate custom request to best meet the needs of our customers. Please bring custom requests to our Project Management Team. They will work with our Engineering Team for review and approval. **If approved, most custom requests will incur a \$300 NET Custom Engineering Fee.** If the custom request involves a significant amount of custom design and engineering that charge may be increased. Our team will notify the requestor of any increase in charges.

LIFETIME WARRANTY:

Products manufactured by Integra after October, 1 2007 are warranted to be free of defects in material and workmanship under normal use for the lifetime of the product. Product must be properly assembled, maintained and in use by its original owner. Under the warranty, the obligation of Integra is limited to the repair or replacement of such furniture. Damage in transit or by negligence, abuse, abnormal usage, misuse, accidents or alterations nullifies the warranty.

As Buyer's sole remedy under this warranty, Integra, at its option, will repair or replace damaged parts at no charge to the original owner of record provided the replacement or return has previously been authorized by Integra under terms of this warranty. Normal aging and wear of fabrics, filling materials, and finishes are excepted from this warranty. Any labor charges incurred will be at the Buyer's expense. It is expressly agreed that this remedy of repair, replacement or credit, at Integra's option, is Buyer's exclusive remedy under this warranty. In no event shall Seller be liable for consequential damages.

All other express or implied warranties made by any sales representative, or agent, or other representative, including any warranty of merchantability or fitness for a particular use, are hereby excluded. A-Chairs carry a 10 year warranty. Electric Power Ports carry a one year warranty.

FABRICS:

In order to fit the wide range of our customer's needs, Integra currently has partnerships and graded-in programs with these textile companies:

Anzea	www.anzea.com	877.862.6932
Arc-Com	www.arc-com.com	800.223.5466
Architex	www.architex-ljh.com	800.621.0827
Camira	www.camirafabrics.com	616.288.0655
CF Stinson	www.cfstinson.com	800.841.6279
Concertex	www.concertex.com	201.784.8370
DesignTex	www.designtex.com	800.221.1540
EnviroLeather by LDI	www.lidiinteriors.com	866.332.0700
Maharam	www.maharam.com	800.645.3943
Mayer	www.mayerfabrics.com	800.428.4415
Momentum	www.memosamples.com	800.366.6839
Pallas	www.pallastextiles.com	800.472.5527
UltraFabrics	www.ultrafabricsinc.com	877.309.6648

For a listing of the current graded-in fabrics and grades, visit our website at integraseating.com/fabrics.

Many fabrics, vinyls, coated and wovens are moisture resistant and have the ability to be cleaned with bleach-solutions. Please consult the fabric distributors above for best options for your specific needs.



DESIGN AND SPECIFICATIONS (CONTINUED)

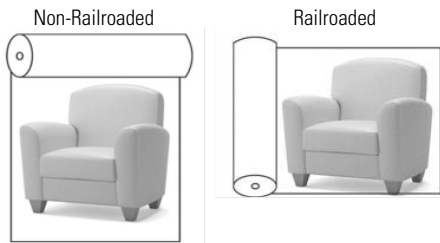
Integra offers a wide range of fabrics to our customers in our graded-in program. Integra does not stock fabric; all textiles are ordered from the distributor at the time we receive an order. Integra is not responsible for differences in color between material supplied and samples from which choices have been made, nor is Integra responsible for matching upholstery on existing product to any future orders. **Please note that Integra does not warranty fabrics and is not responsible for any replacement fabric, covers, or re-upholstery labor costs for failed fabrics whether graded-in or sent to us as a COM/COL. We can provide a quote for new covers at the time needed. Please contact the fabric companies for any warranty information on their own products.**

COMBINATION FABRICS (Simple and Complex):

More than one fabric may be specified and applied to the same product. Integra does not upcharge for simple fabric combinations which consist of one fabric each on a component (i.e. seat, back, arm, or front panel). For simple combinations, the price is typically based upon the highest fabric grade of the chosen fabrics on the product. Complex fabric combinations consist of multiple fabrics on a single component, such as the front of the back in Fabric A and the back of the back is in Fabric B. Complex combinations will incur a 5% upcharge. Fabric combination forms are required at the time of order. Contact Customer Service for fabric combination forms or assistance.

FABRIC APPLICATION:

Standard procedure is for Integra to match all fabrics that require matching such as plaids, prints, or stripes. If matching is not desired, this must be clearly noted on the purchase order. Integra will apply textiles to upholstered items in the manner which we deem to be the most appealing.



Standard procedure is for Integra to cut all fabrics non-railroaded unless otherwise clearly specified on the purchase order. See the diagrams above for a visual description of non-railroaded vs railroaded applications. To ensure correct cutting and application of the fabric, it is suggested that a clearly marked sample is sent with the purchase order when requesting a non-standard application of the fabric. Please note that when railroading fabric, it is possible that additional yardage may be required. Integra assumes no responsibility for the direction in which the textiles are applied unless it is clearly specified on the purchase order.

FABRIC REPEATS:

Fabric with larger repeats or smaller roll widths may require additional fabric than what is noted in the price list. Standard upholstery textile rolls are 54-inch wide. The yardage amounts noted are based upon 54-inch wide textiles without a pattern repeat. For calculating additional yardage due to pattern repeat or a roll less than 54" wide, see chart below to match roll width with repeat amount. For the specific textile, with both the vertical & horizontal repeat measurements, use the larger of the two repeats then use the chart below for additional yardage requirements. Add the required additional % to the COM yardage amount noted in the current Integra Price List for total yardage needed per furniture item.

UPH. TEXTILE ROLL WIDTH	SOLID NO REPEAT	REPEAT OF 2"-14"	REPEAT OF 15"-19"	REPEAT OF 20"-27"	REPEAT OF 28"-36"
54"	0%	10%	15%	20%	25%
50" - 53"	16%	20%	25%	30%	35%
48"	16%	25%	30%	35%	40%
45"	40%	50%	55%	60%	65%
36"	50%	60%	65%	70%	75%

Contact Integra Customer Service at 800-235-0234 x4 with any questions.

For graded-in fabrics, this additional fabric yardage will be noted and charged as a separate line on the quotation, sales order, and invoice.

DESIGN AND SPECIFICATIONS (CONTINUED)

CUSTOMER'S OWN MATERIAL (C.O.M.) POLICY:

Integra will work with customer's own material with approval. A memo sample of the fabric must be sent to the factory before the fabric can be approved for upholstery purposes only; this approval is NOT an indicator of how it will perform in the field. Following approval, you will be advised of any additional yardage which may be required for your order and any upcharges for special handling and/or hand cutting. COM combo yardage will increase yardage. Contact Customer Service for combo yardage summary. COM yardage estimates are based upon 54-inch wide textiles without pattern repeat. **COM must be on one continuous roll or the same dye lot and consistent repeat.** A memo sample of your fabric should accompany the purchase order to properly identify your fabric when it arrives at the factory.

Please note that all C.O.M. fabrics must ship freight prepaid (collect shipments will not be accepted) and should be properly labeled for your order. Ship to:

Integra, Inc.
Tag for: (Your PO# of the order it is to be applied to)
810 Wisconsin Street
Walworth, WI 53184

The prices shown for COM include the product and only the labor for the fabric's application. The cost of fabric and freight costs to ship the fabric is the customer's responsibility. The performance of any fabric is the responsibility of the fabric supplier. Integra does not offer any warranty to fabrics. While we inspect fabrics for mill imperfections, some are difficult to recognize. We cannot be responsible for defects, color inaccuracies, dye lot variations, and other flaws. Under no circumstances will Integra assume responsibility for COM/COL shortages, flaws, or other such problems. While we make a concerted effort to control COM/COL materials, it is not our responsibility to monitor the receipt of these materials in order to meet delivery deadlines and we assume that customers are aware of any undue delay in delivery of their COM/COL materials.

Integra does not warranty fabrics and is not responsible for any replacement fabric, covers, or re-upholstery labor costs for failed fabrics whether graded-in or sent to us as a COM/COL. We can provide a quote for new covers at the time needed. Please contact the fabric companies for any warranty information on their own products.

WOOD FINISHES AND WOOD SPECIES:

Integra cannot be responsible for differences in color or tone between the finish sample and final finished product. This difference is due to the variations in natural material and finish surface size.

Standard Wood Species: Hard Maple

Original Wood Finishes

- Vanilla
- Ginger
- Cinnamon
- Nutmeg
- Saffron
- Chili
- Clove
- Pepper

Inspired Colors Wood Finishes

- Sugar
- Sea Salt
- Almond
- Jasmine
- Pewter Mist
- Poppy Seed
- Hazelnut
- Mocha

CUSTOM WOOD FINISH (CWF):

Integra will accept custom finish orders. This could extend lead time. There is a \$300 NET flat fee upcharge for custom finish orders. An additional upcharge is possible depending on stain. Paint finish will not be accepted. Send a wood sample which will be matched and returned to you for sign off approval. When the approval is received by Integra, the order will be entered into production. Custom wood finishes are valid for a minimum of 2 years.

METAL POWDER COAT FINISHES:

- Glacier
- Chalk
- Cement
- Silver
- Fossil
- Bronze
- Bark
- Slate
- Onyx



DESIGN AND SPECIFICATIONS (CONTINUED)

LAMINATE:

On many Integra Tables, Tablet Arms, and Arm Caps, laminate is a top option. Please see each series for availability. Pricing for laminates falls into the following categories:

Stocked Laminates

Integra has chosen specific laminates to match our standard wood finishes where possible. Contact Customer Service for a list of standard laminates. See LAM Price in Price List.

Other Laminates

Any laminate not in our stocked program, including custom or premium, will incur a \$50 NET flat fee upcharge per laminate selection on each order. Orders with custom laminate or special finishes may have extended lead times.

SOLID SURFACE:

Stocked Solid Surfaces: See current listing of Stocked Solid Surfaces

Non-Stocked Solid Surfaces: Upcharges will apply

MOISTURE BARRIER:

A moisture barrier option is available for all styles of Integra seat units. A polyurethane layer is placed between the fabric and the foam to protect the foam from any moisture. There is an upcharge for this option; please see Product Options in each series for availability, current pricing and yardage requirements per item. Moisture Barrier may telegraph through thinner textiles.

CALIFORNIA TB 117 AND 133 COMPLIANCE:

All Integra products with standard fabrics pass CA TB 117 fire code requirements, and are able to pass CA TB 133 using approved fabric and **fire wall**. Contact factory for information regarding approved fabrics which meet the requirements of this technical bulletin. Application of **fire wall** for TB 133 compliance requires an upcharge; see Product Options in each series for availability, current pricing and yardage requirements per item. We cannot be responsible for flame retardancy of C.O.M. fabrics; please consult published technical data of fabric suppliers. NOTE: CA TB 133 option not available with leather.

PACKAGING & SHIPPING

FREIGHT:

All shipments over \$7,500 List include freight charges within the Contiguous United States. Please note that cartoned shipments can incur additional expenses from our freight carriers. Please contact Integra Customer Service for upcharges.

Shipments made outside the Contiguous United States will be cartoned and shipped to the Port of Exit. Cartoning charges will apply; customer is responsible for freight charges from the Port of Exit to the final destination.

Integra's standard method is to set-up and blanket wrap furniture for shipping. This requires coordination with the freight company in order to meet and unload the truck at the destination. Furniture is assembled and will need to be inspected and set in place.

Integra will require receiving information at the time of the order and will advise estimated unloading time allotted for delivery. A loading dock to accommodate a 53' trailer is required for all shipments from Integra. Please note, improper loading dock at receiving point, lack of appropriate personnel to unload product and/or excessive unloading time will incur additional charges.

At time of delivery, blankets are removed and returned with driver. Inspection & damage must be noted within time allotted for unloading.

Should the freight company discover improper loading dock or inadequate personnel for unloading at time of delivery, the freight carrier reserves the right to have freight returned; this will incur reconsignment and reshipping charges which will be billed to the customer's account and will be due before the 2nd delivery attempt.

SPECIFIC DATE DELIVERY:

If a shipment requires a specific day of delivery or time-specific delivery, additional charges will be applied by the freight company which will be added to your invoice. Shipments to New York City and Washington DC metro areas will also incur additional expenses from our freight carriers. Please contact Customer Service for upcharges.

CARTON CHARGES:

In certain cases, and as an option, we can carton our furniture for shipping. The following cartoning charges will apply:

Carton Charges: \$35 NET per chair; \$50 NET per settee; \$65 NET per sofa. Tables: \$35 NET up to 24x24x24 in size; \$50 NET up to 36x36x36 in size and all oval, half oval and rectangular tables. 42x42 and 48x48 tables will be blanket-wrapped only; they cannot be cartoned. Please note that cartoned shipments can incur additional expenses from our freight carriers. Please contact Integra Customer Service for upcharges.

MINIMUM ORDER FREIGHT CHARGE:

Shipments over \$7,500 List include freight charges within the Contiguous US. Shipments under \$7,500 List will incur a \$300 NET Freight Charge.

FREIGHT DAMAGE CLAIMS:

All Integra products are carefully inspected prior to shipment from the factory. Title to products is passed to the purchaser and Integra's responsibility ceases when the shipment is accepted for transportation by a carrier. Freight claims are the responsibility of the customer. All shipments should be carefully inspected before acceptance and the customer MUST record any damage on both copies of the freight bill, signed by the customer and the driver. Concealed damage reports must be made to the carrier within 10 days after delivery or the carrier will not be responsible. All packing materials involved in a damage claim must be saved in their original condition until they have been inspected by the proper agent.

STORAGE:

If a customer is unable to accept delivery of merchandise when Integra is ready to make a shipment, Integra reserves the right to transfer merchandise to storage. Transfer to storage and storage charges will be at customer's expense. Transfer to storage shall constitute delivery for all intents and purposes, including invoicing and payment.